

Issuer Level Data: CCA Transparency in Coverage 2025

Dates of Service: 1/1/2025-12/31/2025

Claims processed through 7/26/2026

Issuer Level Data: CCA Transparency in Coverage 2025	Individual On Exchange	Covered California Small Business
Number of Issuer Level Pre-Service Benefit Requests Received in Calendar Year 2025	4,225	277
Number of Issuer Level Pre-Service Benefit Requests Denied in Calendar Year 2025	832	53
Number of Issuer Level In-Network Claims with Date(s) of Service (DOS) in 2025 That Were Also Received in Calendar Year 2025	1,507,897	101,146
Number of Issuer Level In-Network Claims with DOS in 2025 That Were Also Denied in Calendar Year 2025	225,623	15,274
Number of Issuer Level In-Network Claims with DOS in 2025 That Were Also Resubmitted in Calendar Year 2025	116,552	4,710
Number of Issuer Level Out-of-Network Claims with DOS in 2025 That Were Also Received in Calendar Year 2025	27,372	1,985
Number of Issuer Level Out-of-Network Claims with DOS in 2025 That Were Also Denied in Calendar Year 2025	7,674	618
Number of Issuer Level Out-of-Network Claims with DOS in 2025 That Were Also Resubmitted in Calendar Year 2025	1,124	26

**In Network claim = Contracted Provider, Out of Network = Non-Contracted Provider*